State Controller's Office



Applications will be screened and only the most qualified will be interviewed. Please call 916-323-3055 to request reasonable accommodations.

Voice/CRS Relay (711)

Position:

AMENDED
Systems Software
Specialist II (Technical)

Systems Software Specialist I (Technical)

Position #: 051-221-1373-009

051-221-1587-XXX

Salary Range: \$5561-\$7097 \$5064-\$6465

Issue Date: June 27, 2008

Contact: Cherie Tomlinson

(916) 373-5486

Location: 21st Century Project 710 Riverpoint Court West Sacramento, CA

95605

Final Filing (Statewide)
Date: Until Filled

Applications:

Individuals who are currently in this classification, or are eligible for lateral transfer or promotion, or are reachable on a certification list may apply. SROA/Surplus candidates will be given priority.

All hires will be subject to a background check.

For permanent positions, SROA and surplus candidates should attach "surplus letters" to their application. Failure to do so may result in your application not being considered.

Submit a Std.678 State Application and Resume to:

State Controller's Office 21st Century Project ATTN: Cherie Tomlinson 710 Riverpoint Court, Suite 150 West Sacramento, CA 95605

FREE PARKING

Scope of the Position: Under the general direction of the 21st Century Project's Technology Infrastructure Manager (DPM III), the incumbent plays a key role in providing SAP data archiving activities as well as SQL database administration and system administration expertise for RWD Productivity Pak, Mercury Quality Center, Mercury Load Runner, and other software products. Specific duties include but will not be limited to the following:

DUTIES WILL COMMENSURATE WITH LEVEL HIRED

Duties and Responsibilities:

(Candidates must perform the following functions with or without reasonable accommodations)

- Leads and is a technical expert for SAP data archiving components, RWD Productivity Pak, Mercury Quality Center, Load Runner, and other software products.
- Performs system monitoring and problem resolution.
- Designs and implements SAP data archiving strategy.
- Leads the design, construction, and implementation the most complex SQL relational database structures.
- Develops, installs, and maintains SQL relational database software tools necessary to support the RWD Productivity Pak, Mercury Quality Center, Load Runner, and other software products.
- Provides management consultation concerning SQL relational database applications.
- Monitors SQL relational database performance and adjusts the various tuning parameters to maintain optimum utilization of database.
- Develops, documents, and executes SQL relational database backup and recovery plans.
- Restructures or modifies the database software based on performance and program need changes.
- Resolves the most complex problems: Identify root cause, test, and resolve all technical and production RWD Productivity Pak, Mercury Quality Center, Load Runner, and other software problems.
- Creates and maintains all technical documentation and diagrams specific to administer SQL Server software suite.
- Effectively manages and controls own tasks with minimal supervision.

Desirable Qualifications:

- Ability to communicate effectively.
- · Good analytical and interpersonal skills.
- Ability to easily adapt to change and act effectively under pressure.
- Ability and willingness to accept new responsibilities and accept personal responsibility for the development of the knowledge and skills necessary.
- Ability to create and sustain cooperative working relationships.
- Possess the knowledge and experience in the planning, design, implementation, and use of automated systems.

Desired Experience:

- Windows Operating System, SQL Server, and network communications.
- SAP data archiving tools
- SAP Business Intelligence (BI) system.